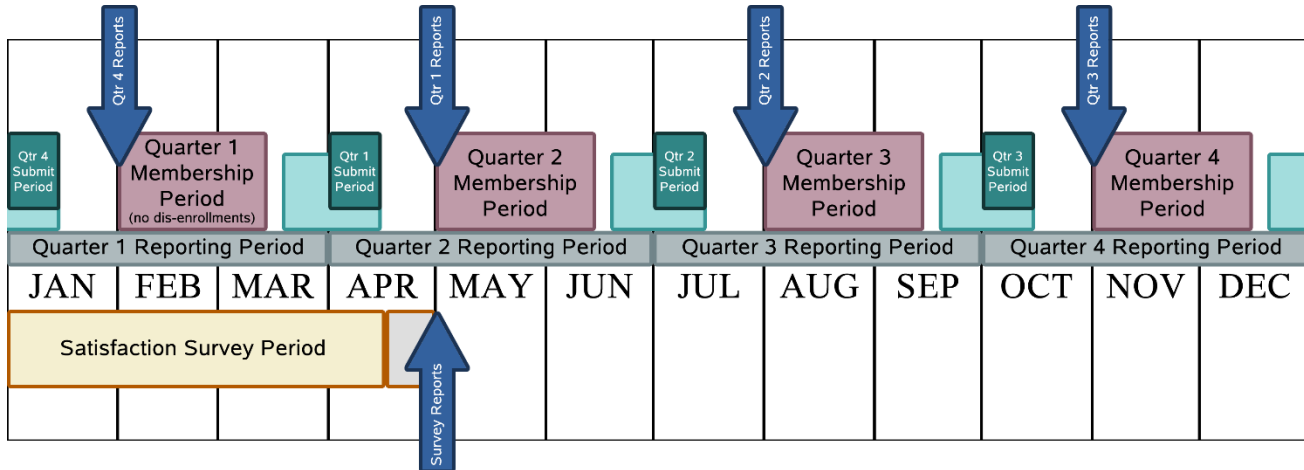


Timeline



Period	Activity	Dates	Duration
Survey	Satisfaction Survey Period	January 1 – April 30	4 months
	Survey Generation and Return	January 1 – April 15	3.5 months
	Postmark Deadline	April 15	
	Final Survey Entry & Review	April 16 – April 30	2 weeks
	Survey Reports Available	May 1	
Quarter 1	Reporting Period	January 1 - March 31	3 months
	Membership Period	February 1 – March 14	1.5 months
	4 th Quarter Reports Available	February 1	
	Save Period	March 19 - April 15	1 month
	Submission Period	April 1 - April 15	2 weeks
Quarter 2	Reporting Period	April 1 - June 30	3 months
	Membership Period	May 1 – June 14	1.5 months
	1 st Quarter Reports Available	May 1	
	Save Period	June 19 - July 15	1 month
	Submission Period	July 1 - July 15	2 weeks
Quarter 3	Reporting Period	July 1 - September 30	3 months
	Membership Period	August 1 – September 14	1.5 months
	2 nd Quarter Reports Available	August 1	
	Save Period	September 19 - October 15	1 month
	Submission Period	October 1 - October 15	2 weeks
Quarter 4	Reporting Period	October 1 - December 31	3 months
	Membership Period	November 1 – December 14	1.5 months
	3 rd Quarter Reports Available	November 1	
	Save Period	December 19 - January 15	1 month
	Submission Period	January 1 - January 15	2 weeks